

Voluntary Product Accessibility Template™

Version 1.2

The purpose of the Voluntary Product Accessibility Template, or VPAT™, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date:

Name of Product: Diskeeper 2010 Enterprise Server, Diskeeper 2010 Server, Diskeeper 2010 Pro Premier, Diskeeper 2010 Professional.

Product Version Number: 14

Vendor Company Name: Diskeeper Corporation

Vendor Contact Name:

Vendor Contact Telephone: 818 771 1600

Summary Table

Voluntary Product Accessibility Template

<i>Criteria</i>	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	See section 1194.21 below
Section 1194.31 Functional Performance Criteria	Supports with exceptions	See section 1194.31 below
Section 1194.41 Information, Documentation and Support	Supports	See section 1194.41 below

[Return to the top of the page.](#)

Section 1194.21 Software Applications and Operating Systems – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	Keyboard accessibility is provided throughout Diskeeper.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Diskeeper does not disrupt or disable accessibility features of operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	Visual on-screen focus and tracking is provided throughout Diskeeper
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	Text equivalents are provided for all on-screen graphic elements of the Diskeeper interface.

<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>Images used throughout the Diskeeper application for controls, status indicators, or other programmatic elements are consistent throughout the application and, where applicable, consistent with those found throughout the operating system.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports</p>	<p>Diskeeper uses standard functions to send text to the operating system.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports</p>	<p>Diskeeper supports system-wide color settings as identified in the operating system display properties. Some Contrast settings will not properly function during installation screens.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not applicable</p>	<p>Diskeeper does not use animations.</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports with exceptions</p>	<p>Diskeeper, with few exceptions, supports this section. Schedule timeframes only represented in colors.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a</p>	<p>Supports</p>	<p>Diskeeper does not allow for color and contrast setting</p>

range of contrast levels shall be provided.		changes beyond those provided by the Windows operating system
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Diskeeper does not contain any flashing or blinking text or objects beyond what the operating system may display.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Diskeeper forms are compatible with Assistive Technology such as screen readers.

Section 1194.31 Functional Performance Criteria - Detail

Voluntary Product Accessibility Template™

<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with exceptions	Narrator accessibility and Magnifier accessibility is provided throughout Diskeeper.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually	Supports with exceptions	Magnifier accessibility is provided throughout Diskeeper.

impaired shall be provided.		
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	Magnifier accessibility and Screen Tool tips are provided throughout Diskeeper.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	Narrator accessibility is provided throughout Diskeeper.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	Diskeeper does not contain any user speech functions
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Diskeeper does not contain any functions that require motor control and simultaneous actions and that is operable with limited reach and strength

[Return to the top of the page.](#)

**Section 1194.41 Information, Documentation and
Support – Detail
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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	

[Return to the top of the page.](#)